

WHAT TO DO IN CASE OF AN ACCIDENT

- If there are casualties, don't leave the place before the police arrives.
- If there are third parties involved, write down as much information as you can from them, name, RUT (Chilean Identification number – passport number), driver license number, car registration number, etc. If the third party has insurance, write down the name of the company and the number of the insurance policy.
- If the bike is immobilized, call SAMt requesting assistance service to transfer the bike to where it can be fixed. Note this service has an additional cost
- Go instantly to the near police station and make a statement, unless you are physically unable to do so. The police statement must include bike registration number
- If you are injured by the accident an unable to keep riding we will need a medical certificate together with the police report

In case of bike robbery, you have the obligation to contact South America Motorbike Tours immediately and report the matter to the police station nearest the place where the incident happened, unless you are physically unable to do so. Failing to do that you will be hold accountable if the insurance company refuses to cover the incident and the total cost of the bike will be charged to you.

Emergency numbers: Gabriela Zampini 56 9 81566630- John Wells 56 9 99493501-

NORMS FOR THE JUDICIAL ASPECT ABOUT THE CASE OF LOSS OF A BIKE

In order to unify criteria and to avoid unnecessary delays in handling complaints of incidents to the insurance company, we want to specify the following rules.

- Occurred in an incident that requires a complaint to police, will lead to the initiation of proceedings in the Magistrates Court jurisdiction for what you will be cited by police or the court.
- It is necessary to note that the insurance does not cover your legal defense in the process of any kind. Thus all that concerns return of vehicles retained, releases (bail), return of driver's licenses, temporary permits to drive, legal defense in a criminal trial summaries, etc. Is not the responsibility of the insurance company or South America Motorbike Tours, or so their lawyers. The insured is free to engage the services of a lawyer or professional, but their fees are not covered by the insurance company or by South America Motorbike Tours.